

Grievance Redressal Forum  
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

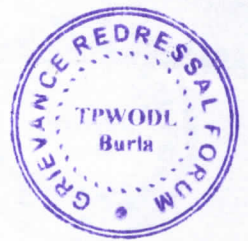
**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Ref: GRF/Burla/Div/BNED/ (Final Order)/ 2076 (4)

Date: 30/09/24

**Present:** Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/720/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Pratap Kumar Mishra At/Po-Kapilapur, Dist-Jharsuguda-768226.		4172-2306-0450	7684801716
3	Respondent/s	S.D.O (E), Belpahar, TPWODL		Division B.N.E.D, TPWODL, Brajrajnagar	
4	Date of Application	26.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	26.09.2024			
9	Date of Order	30/09/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



Place of Camp: ESO Office, Panchagaon, TPWODL.

Appeared

For the Complainant- Pratap Kumar Mishra

For the Respondent - SDO(Elect.) Belpahar, TPWODL.

**GRF Case No- BRL/720/2024**

(1) Pratap Kumar Mishra  
At/Po-Kapilapur,  
Dist-Jharsuguda-768226.  
Consumer No.- 4172-2306-0450

**COMPLAINANT**

**VRS**

(1) SDO(Elect.) Belpahar, TPWODL

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant has filed the petition in the name of Pratap Kumar Mishra bearing Consumer No **4172-2306-0450** under BNED, TPWODL, Brajrajnagar stated about billing dispute-High meter reading even if house was closed regularly.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

The Opposite Party has not submitted any relevant documents in this case.

**OBSERVATION**

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-domestic consumer having CD 2kw with initial date of p/s 01.07.2012 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. As seen, wrong billings have been done by opposite party from Dec'2021 to 10.07.2024. On 10.07.2024, the kwh reading was 11548 found ok. The opposite party has already been revised the bill from 08.12.2021 to 12.05.2023 for kwh reading of 6440 on 12.05.2023 and debited an amount of Rs 22,956.97/- after verification it is seen that the opposite party has already been revised the bill and hence bears no merit in this case for further revision.

*Hence, the instant case petition is hereby dismissed.*

*Accordingly, the case is disposed of.*

**(B. Mahapatra)**

(Co-Opted Member)

*Co-opted Member*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.P. Sahu)**

Member (Finance)

- Copy to:** - (1) Pratap Kumar Mishra, At/Po-Kapilapur, Dist-Jharsuguda-768226.  
(2) Sub-Divisional Officer (Elect.) Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoynagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".